

Shetland Library – Partnership Statement 2017

Working together with Adult Learning

Shetland Islands Council encourages partnership and joined up working between sections and services. Shetland Library and Adult Learning work together by maintaining a strong awareness of each others activities, working on joint projects, and referring customers between services.

Shetland Library will:

- Display information about Adult Learning services and events
- Ensure Library staff know what Adult Learning offers
- Run informal ICT help sessions for Library customers, to promote digital inclusion
- Refer customers to Adult Learning and other agencies when appropriate
- Help to advertise and promote programmes of adult learning classes
- Make the Library Learning Centre and equipment available for evening and adult learning classes
- Make Click ICT equipment and inclusive and adaptive technology items available to be used by Adult Learning to support their activities.
- Assist and advise on the running of Bookbug for family learning groups
- Provide personal introductory tours to Adult Learning groups or individual clients when requested

Adult Learning will:

- Display information about Shetland Library services and events
- Ensure Adult Learning staff know what the Library Service offers
- Refer customers to the library and encourage library membership
- Arrange personal introductory tours of the Lerwick Library and Learning Centre for learners if appropriate
- Exchange service information and updates on a regular basis, especially through the local Information Forum

Together we will:

- Work in partnership as appropriate to provide the best possible service to users
- Exchange service information and updates on a regular basis, especially through the local Information Forum